

Annual Report

June 1, 2016—July 1, 2017



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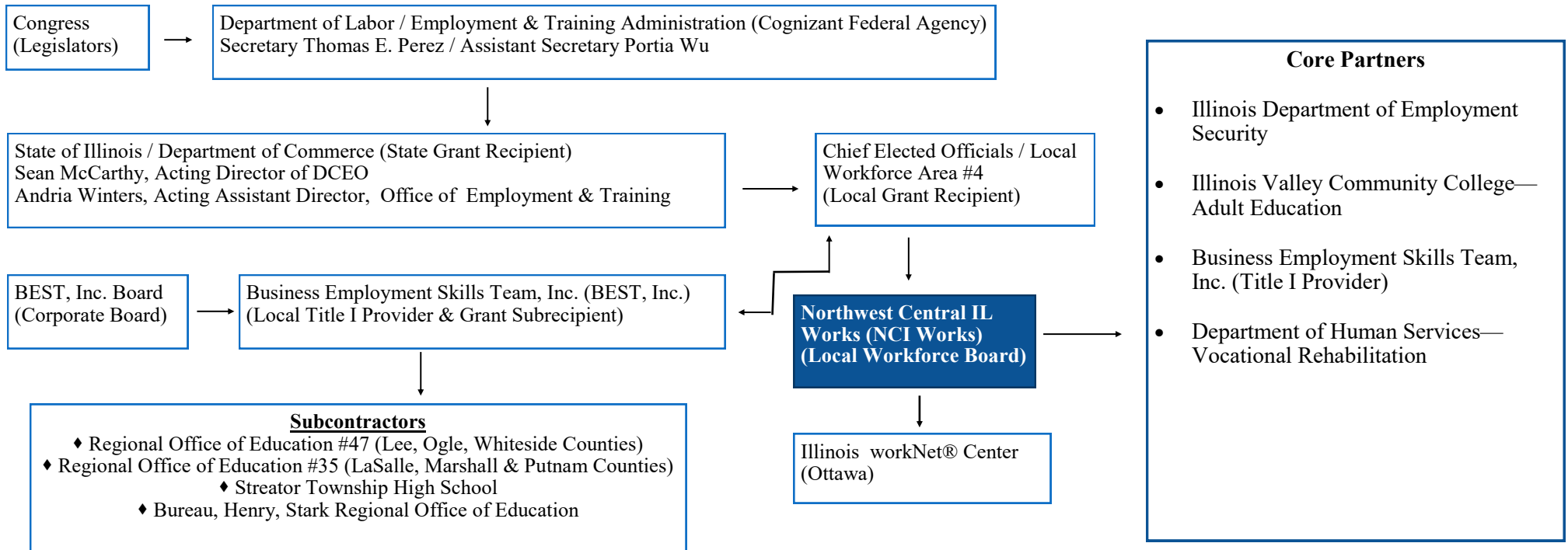
Greetings!

The Workforce Innovation and Opportunity Act (WIOA) puts emphasis on the American Job Centers to be high-quality one-stop centers that are business-driven and customer centered. In order to ensure this goal, an Operator for the One-Stop Center has to be selected and the Comprehensive One-Stop Center certified. We are happy to announce that this year a consortium of core partners – Business Employers Skills Team (BEST), Division of Rehabilitative Services (DRS), Adult Education and the Illinois Department of Employment Security (IDES) - was selected and approved by NCI Works in March of this year to act as the One-Stop Operator. In June, the NCI Works One Stop Center in Ottawa, which is a proud partner of the American Job Center Network, was certified by the local certification team and is awaiting State approval.

As always, the staff of the one-stop system continue to strive to provide the highest quality services to all of our youth and adult customers, dislocated workers, businesses and the general public. This past year partners within the system hosted numerous hiring events (including our first ever virtual hiring event) career exploration events for youth; participated in various Manufacturing Day events; hosted two healthcare summits; and completed a community audit and underemployed study. We appreciate the dedication and hard work of those involved in providing these services to the residents of our local workforce area and hope that you will gain some insight into the successes realized through this annual report.

Linda S. Burt

Cory Robbins



Year in Review

Adult Education – Illinois Valley Community College FY17 Statistics

Number of students enrolled in FY 17

113	Adult Basic Education (ABE grade-levels 4.0 to 8.9)
103	Adult Secondary Education (ASE grade-levels 9.0 -12.9)
113	English Language Acquisition (ELA levels-beginning, intermediate, and advanced)
329	Total students served

Luke Olivero - Transition Counselor

Luke meets with all HSE and advanced ELA students to transition them into post-secondary education or the Bridge to Careers classes each semester.

In FY 17:

Of the 62 HSE completers who shared their scores with Adult Ed., 28 have pursued their first class free. Luke introduces students to college departments such as admissions, financial aid, assessment center, counseling, peer-tutoring, and cashier in order to help students make a seamless transition to IVCC classes. Luke often meets with walk-ins who are not enrolled in Adult Education classes, but who are interested in post-secondary education as a result of a referral from a current student.

A transition counseling appointment consists of the following:

- Career counseling
- Career Cruising (in classroom)
- Tours of main campus and CTE programs
- Goal setting
- Follow up

Top five career interests include:

- CNA
- Truck Driver Training
- Welding
- Criminal Justice
- Human Services

6 students completed the Bridge to Healthcare course

Bridge to Healthcare and Manufacturing courses focus on the following:

- Exploration of careers in the respective fields of healthcare and/or manufacturing
- Development and/or improvement of basic academic skills
- Development of basic computer skills and technology awareness
- Learning skills such as active listening, note taking, and test preparation
- Workplace knowledge focusing on ethics, communication, professionalism and collaboration

Adult Education – Sauk Valley Community College FY 17 Statistics

FY 17 Overview

Adult Basic Education (ABE grade levels 4.0 – 8.9)	19
Adult Secondary Education (ASE grade levels 9.0 -12.9+)	110
ESL – All levels	23
Total students (Unduplicated)	138

Transition Counselor and ICAPS Coordinator

Emily Kruger has become our Adult Ed transition counselor as well as the ICAPS Coordinator for any FY18 student looking to transition into college/certificate programs. She will focus on students who are nearly complete with the GED testing or have progressed through the learning levels of ESL and help them transition into the next level of learning. Her duties include case management, financial aid, admissions, placement testing, registration, study skills and LAC opportunities, and mentoring in order for each transitioning student to succeed at Sauk. If our students are taking welding classes or the CNA program while earning a GED, Emily will help the student with study skills and testing skills.

Top Five Career Interests

- CNA/Nursing
- Welding/H-VAC
- Truck Driver Training (CDL)
- Criminal Justice
- Teaching/Early Childhood Education

Students who have transitioned into college/certificate programs 8

Students who transitioned into military 1

Bridge to Healthcare and Manufacturing goals:

- Career exploration in workforce area
- Development and improvement of basic academic skills
- Digital literacy
- Development of active listening skills, test preparation, and organizational skills
- Workplace skills and habit development
- Resume writing, interviewing skills, and career prep skills

Adult Education – Highland Community College
FY 17 Statistics

Number of students enrolled in Fiscal Year 2017

54	Adult Basic Education (ABE grade-levels 0.0 to 8.9)
36	Adult Secondary Education (ASE grade-levels 9.0 -12.9) 4 of these ASE Students Accessed Programming through an Online Class (i-Pathways)
20	English as a Second Language (ESL) (Mixed levels-beginning, intermediate, and advanced)
110	Total students served

During Fiscal Year 2017:

23	Students Self-Reported GED© Completion
4	Students Accessed Programming through an Online Class (I-Pathways)
16	ESL Students Achieved Competency Requirements
5	Completers Successfully Completed Free Summer Course Offering of “Introduction to Welding”
23	Students participated in “Elevate-Stephenson Youth Program” Through Partnership with Regional Office Education #8. Funding provided through WIOA.
18	Students Self-Reported a Disability (physical, mental, learning or multiple)
54	Students Self-Reported That They Were Unemployed
22	Students Received Public Assistance
22	Students Reported That English is Not Their First Language

Transitions to Employment and/or Post-Secondary

The Coordinator of Outreach and Dual Credit supports students who are considering post-secondary education. Campus Advisors and Financial Aide Staff provide resources and planning as the student transitions to post-secondary opportunities. The Career Services Coordinator provides transition support to students considering certificate programs and transition to employment.

Division of Rehabilitation Services for FY2017

Vocational Rehabilitation Program

DRS VR staff assisted 4,990 individuals with significant disabilities in obtaining competitive integrated employment in FY2017, a drop of 9.8 percent compared to the figure of 5,538 employment outcomes in the prior fiscal year.

In FY2017, DRS served 10,529 high school students with disabilities, providing work based learning experiences and various forms of skill training. This is an increase of 5.5 percent over the figure of 9,976 served in the previous year. The number of individuals receiving support for college and university training rose slightly, from 1,660 in FY2016 to 1,673 in FY2017. Persons with most significant disabilities receiving supported employment services increased from 1,211 in FY2016 to 1,260 in FY2017, a 4.1 percent increase. The total number of active cases at the end of FY2017 stood at 29,667, which is a 4.3 percent increase over the figure of 28,458 at the end of FY2016.

Home Services

The Home Services program continued serving persons with significant disabilities in their homes to prevent unnecessary institutional placement and maintain opportunities for community participation. A total of 29,136 individuals received in-home support through DRS in FY2017, down less than one percent from the figure of 29,325 in the previous fiscal year.

BEST, Inc. – Adult, Dislocated Workers and Youth
Program Year 2016 (Jul 1, 2016—June 30, 2017)

Incumbent Worker Training

Two projects were conducted with Metform; Principles of CNC Programming for \$4,487 (5 employees) and Arch-Flash Training for \$8,200 (27 employees). Boston Leather is receiving assistance for Lean Manufacturing begun during PY16 in the amount of \$25,000 for 44 employees, reimbursement still pending submission of documentation. Astec Mobile Screens received \$6,440 to assist with Enterprise Resource Planning.

Rapid Response

Staff responded to 4 events during Program Year 2016. Event size ranged from 20 to 100+. One event has been an ongoing event with additional rapid response workshops scheduled for Program Year 2017.

LaSalle County Probation Adult Redeploy

This alternative sentencing program provides case management, mental health evaluation and treatment as well as referral of appropriate candidate to BEST, Inc. to scheduled weekly workshops covering job search skills and essential skills training. The program had experienced a period of non-activity until June 2017 when referrals began again. In June 2017 two workshops were held.

Employer Conference

We held the Thirteenth Annual Employer Conference on October 14, 2016 at the Mendota Civic Center. Approximately seventy-five (75) people were in attendance. Presentations included: *Winning the Lottery: Communication and Teamwork are More Than a Game of Chance* by Laurie Guest, and *Hot Topics in HR Law* by Doug Lee of Ehrmann, Gehlback, Badge, Lee, and Considine, LLC.

Healthcare Summits

We partnered with IVCC and SVCC to host 2 healthcare summits to identify the challenges and changes taking place in the healthcare industry. The summit at Sauk Valley Community College was held on June 21st and had 18 attendees. The summit at Illinois Valley Community College had 28 in attendance. Both summits were well received by the healthcare providers and the information gathered at both summits will assist both colleges and BEST to plan for the challenges being faced. Trends in healthcare were also identified. Follow up networking events are being organized and will be held on a quarterly basis.

Just Hire One

April 6, 2017 was the *Just Hire One* manufacturing hiring event for Nippon and Austin-Westran employees. We partnered with the Illinois Department of Employment Security for the event and had 25 companies attend, along with 140 job seekers. The City of Oregon provided us with the facility, the labor for set up and tear down, and the table and chairs. We greatly appreciate the ongoing support we receive from the City of Oregon and Mayor Williams. The event was also open to the general public.

May 16, 2017 was *Just Hire One* the manufacturing hiring event for Dura employees. Again we partnered with the Illinois Department of Employment Security and Highland Community College. We had 23 companies hiring for 67 openings, with more than 100 job seekers in attendance.

State of the Workforce Report

Late in the 3rd quarter of Program Year 2016, BEST received a grant to conduct an eight county community audit and under-employed survey. The audit and survey were completed during the 4th quarter of the program year and culminated in the State of the Workforce Report. Roll out of the report would be conducted early in the first quarter of the new program year, PY 17. This new report reflects similar findings from a study conducted in 2008 and provides individual county profiles for Bureau, Carroll, Jo Daviess, LaSalle, Lee, Ogle, Putnam and Whiteside counties. The report is available on the NCI Works website at www.nciworks.org.

Career Preparation Life Skills Program

Informational sessions presented to high school students on Career Planning, Job Search and Job Keeping Topics throughout the school year. Provided to students at Safe School in Peru and the Center for Change in Whiteside County. Presented by BEST Inc., area employers, IVCC and NW Illinois AHEC. Local employers from retail, government, manufacturing, healthcare, logistics, military and culinary spoke about careers, job requirements, career decision making and being successful in job search and at work.

BEST, Inc. continued:

Work in the Real World

Annual career informational fair for high school students
Event is held at Sauk Valley Community College
275 students registered for the event from schools in Whiteside, Lee, Ogle,
Carroll and Bureau counties
Over 40 employers and educators provided information about careers in Agriculture, Building Trades, Business, Cosmetology, Criminal Justice, Culinary, Digital Technology, Education, Health Care, IT, Manufacturing, Mechanics, Military, Nursing

Economic Impact on the Communities

Individuals who were exited 7/1/2016 – 6/30/2017

Adults	48 individuals
Total Annual Wages Earned	\$ 1,391,608.28
Average Annual Wages	\$ 28,991.84
Dislocated Workers	97 individuals
Total Annual Wages Earned	\$ 3,279,510.28
Average Annual Wages	\$ 33,809.39

Note: This data simply reflects the impact of our successful job seekers on the local economy and is not intended to be a return on investment report.

As a new Program Year unfolds, the Core Partners (Business Employment Skills Team, Inc., IL Department of Employment Security, Adult Education, and IL Department of Vocational Rehabilitation Services) are looking forward to continuing their partnership of serving individuals under the Workforce Innovation & Opportunity Act (WIOA).

Community Award

Mayor Ken Williams, City of Oregon

We first met Mayor Williams the fall of 2015 at our Ogle County *Just Hire One!* job fair at the Oregon VFW. Mayor Williams had stopped by to introduce himself and lend his support. He was so enthusiastic in his support that at one point he offered to take one company's application back to his office to run copies when they ran out and offered to help us spread the word should we decide to make *Just Hire One* an annual event.

Shortly after our first meeting with Mayor Williams, BEST staff sat down with him to discuss collaborating on future hiring/workforce development events. Mayor Williams indicated that he could secure for staff the use of the Oregon Coliseum, a larger venue than the VFW, and would assist in recruiting and encouraging local employers to participate. Since that first meeting, Mayor Williams has assisted us with two additional job fairs. His contributions include the use of the Oregon Coliseum, providing volunteers to assist with setup and take down of tables and chairs, as well as assisting in recruiting employers. His assistance was instrumental in the success of our Fall 2016 and Spring 2017 job fairs.

In all of NCI Works partners' interaction with Mayor Williams, he has demonstrated a commitment to helping improve opportunities for the workforce and businesses in his community. Prior to being elected Mayor, he was City Council Vice President and Finance Commissioner for eight year. Mayor Williams is also a small businesses owner and a member of the Oregon VFW. We look forward to continuing our partnership with Mayor Williams and the City of Oregon.



Submitted by: Dianna Schuler and Joel Torbeck

Individual Achievement Award

Aaron Vos

Aaron enrolled in the Lee/Ogle/Whiteside Regional Office of Education, Education Outreach Program with the goal of earning his high school equivalency certificate. His primary career interest was to obtain a welding certificate and ultimately work as an Automotive Technician.

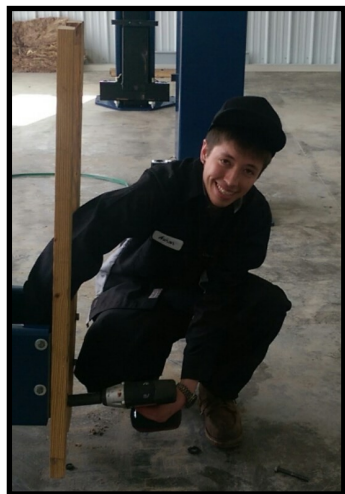
Aaron was enrolled in a GED/Welding Bridge Program offered by Sauk Valley Community College. Although Aaron did well in class, he was unable to complete the program. Aaron found a summer job and in the fall resumed his GED classes. He passed his remaining exams and earned his HSE certificate.

Aaron was scheduled to enroll in the Welding Program at Sauk Valley Community College in the spring. In the meantime, he was offered the opportunity to participate in a work experience job at Kunes Automotive Group in Morrison, IL. Aaron was very happy for this opportunity. He interviewed well and began a 475 hour work experience. His attendance was consistent and his supervisor was happy with his job performance.

Aaron enjoyed his work at Kunes so much that he decided to focus on a career as an Automotive Technician. He applied for a job at Mills Chevrolet and was hired as a Technician Apprentice! He demonstrated such a commitment to work that he completed his work experience job with Kunes Auto Group on 7/29/16 and immediately began his job at Mills Chevrolet on 8/1/16.

Aaron continues to be employed by Mills Chevrolet. He has earned his GM Certification and is currently working on additional ASE Certifications.

Aaron's commitment to his goals is commendable as is the strong work ethic that helped him achieve those goals. We are very proud of him and his achievements.



Jolien Eikleberry

Jolien enrolled in the Business Employment Skills Team, after being involved in the closure of Office Max in Ottawa, Illinois. She had worked for the company for 14 years as a customer service representative and was making 13.25 per hour.



Upon inquiring into the Business Employment Skills Teams, she had been job searching with no luck. She was finding that she had limited employment opportunities and with further assessment was planning to enroll in training. In the spring of 2015 Jolien enrolled in the AAS Business Technology program at Illinois Valley Community College. Upon starting, she

was very concerned about her finances, however felt that by completing her degree it would enhance her employment opportunities. In December of 2015, the company that Jolien had been employed – Office Max was trade certified and immediately her application was processed. This gave her the financial opportunity to complete her training program. In the spring of 2016, she continued training under the trade program.

As part of Jolien's training program she was also required to do a work internship. It was at this time that she started working part-time with the Business Employment Skills Team, assisting with some of the administrative duties. During Jolien's training, she was nothing but detailed, organized and professional even though she was going through major personal tragedies.

In December of 2016, Jolien graduated with her Associate of Science – Business Technology and obtained Academic Honors. She has just started full time work with OSF, St. Elizabeth's Hospital, working as an admitting clerk making 13.60 per hour.

Individual Achievement Awards

Magdalene “Adriane” Rice

Adriane Rice of Rock Falls came to her local Illinois Worknet Center after she had lost her job at Anchor Coupling in Sterling when the plant closed. She had worked in the warehouse there but wanted to make a career change. She decided to enroll at Illinois Valley Community College to pursue a degree in Business Administration. She chose IVCC because her local community college did not offer that particular training program.

Adriane was eligible to receive WIOA services as a dislocated worker. BEST, Inc. was able to help her with the tuition and fees and other training-related costs for her program. Attending IVCC required Adriane to make a 125 mile round trip from Rock Falls 2-3 days per week. We were able to provide mileage reimbursement to help with her travel expenses. Despite having to make the long trips to IVCC, Adriane rarely, if ever, missed class.

During the Fall, 2016 semester, Adriane participated in a work experience at the Whiteside County Senior Center which was coordinated and subsidized by BEST, Inc. This was designed to give her some real world experience in an office setting. She was able to use that experience to help secure a full-time job with Steel River Systems, LLC in Rock Falls. She began working there in January and will successfully complete her degree from IVCC in May.

Submitted by: Matt Gingrich

The following chart represents the number of students receiving financial support from NCI Works for Program Year 2016.

Institution	Number of Enrollees	Tuition Paid to Institution
Blackhawk College	5	34,484.97
Clinton Community College	1	27,045.00
Columbia University	1	8,799.71
Hamilton Community College	4	21,539.54
Highland Community College	21	65,806.44
Illinois Valley Community College	123	412,219.52
Illinois State University	1	2,804.86
Illinois Welding School	1	13,000.00
Kishwaukee College	33	89,912.92
Methodist Medical Center	5	35,674.00
Micro Train Technology	2	6,834.00
Midwest Technical	2	9,933.32
Northeast Iowa CC	1	11,352.50
Rasmussen College	5	39,703.00
Rockford Career College	2	11,602.44
Rock Gates Capital (160 Driving school)	3	9,390.00
Rock Valley College	7	9,596.00
St. Anthony's	1	1,149.00
Sauk Valley Community College	79	189,971.37
Trinity College of Nursing	3	5,000.00
Total	300	\$1,005,818.59

Chief Elected Officials for WIA #4

Dale Anderson, Chairman
Bureau County Board

Kevin Reibel, Chairman
Carroll County Board

R.J. Winkelhake, Chairman
Jo Daviess County Board

Jerry Hicks, Chairman
LaSalle County Board

Jim Wentling, Chairman
Lee County Board

Kim Gouker, Chairman
Ogle County Board

Steven Malavolti, Chairman
Putnam County Board

James Duffy, Chairman
Whiteside County Board

Represented by:

Robert Albrecht, Member
Bureau County Board

Ron Smith, Member
Jo Daviess County Board

Randy Freeman, Member
LaSalle County Board

The following list represents local businesses that utilized services offered from NCI Works!

Bureau County:

Abacus Tax Service
ACE Distribution
Allegion
Aspen Dental
Beck Oil Co.
Bureau County Specials Schools
Casey's
City of Princeton
Culvers
DePue Schools
Dupont Pioneer
Freedom House
Gardner Denver
Hall High School
Hammer Hearing
IL Central College
IL Valley Cellular
Italvira USA
Jackson Hewitt
LW Schneider
NAPA Distribution
Olds Insurance
Perry Memorial Hospital
Piehls
Princeton Chamber
Studstill Media
Sullivan's Foods
Underground
United Way
Waste Connection/IL Valley
Zearing Child Enrichment Center

Carroll County Housing Authority
Carroll Industrial Molds
City of Morrison
Countryside Landscaping
Dairy Queen
Forster Products
Fulton Chamber of Commerce
Good Samaritan
Harvard Bank
Heritage Market Antiques
Inner View
JT Cullen
Kunes Country
Lake Carroll
Metform
Midwest Motors of Savanna
Mt. Carroll Development
Mt. Carroll Library District
Rolling Hills
Savanna Historical Society
Savanna Inn and Suites
Savanna Marketplace
Savanna Museum
Scholl Insurance
Serenity Hospice
Sloan Equipment
SQZ Beverages
TCEDA
Timber Lake Playhouse
Triumph Bank
West Carroll School District

Carroll County:

Big Meadows Nursing Home
Carroll County Assessor

For information regarding the Northwest Central IL Works (NCI Works) or any of their initiatives and/or projects, contact:

Pam Furlan, Executive Director/LWIB/Programs

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Jo Daviess County:

24 Hour Care
 Apple Canyon Lake POA
 Apple River State Bank
 Bell Tower Senior Living
 Chestnut Mountain
 Country Inn and Suites
 Jo-Carroll Career and Technical Education
 DeSoto House
 Dura Automotive
 Eagle Ridge
 East Dubuque Nitrogen
 Elizabeth Nursing Home
 Elizabeth Public Library
 Elizabeth Tire
 Fritz Nursery and Garden Center
 Furst Staffing
 Galena Chamber of Commerce
 Galena Jo Daviess Convention and Visitors Center
 Galena Territory Assn.
 Illinois Bank and Trust
 JLS Fabrication
 Jo Carroll Energy
 Jo Daviess Conservation
 Lamberson Guest House
 Lemfco
 Lindstrand Balloons
 Long Hollow Canopy Tours
 Midwest Medical
 Rainbow Ridge
 Rentech
 Signcraft Screenprint
 Small Town Saloon
 Tammy's Piggly Wiggly

TCEDA
 Territory Vet
 Thames Management
 Willis Computer Solutions

LaSalle County:

1st Real Estate Professionals
 AllWeb Promotions
 American Nickeloid
 Badge-A-Minit
 CanAm
 City of Ottawa
 City of Peru
 Clover Technologies
 Community Health Partnership of IL
 Doug's Automotive
 Eakas
 Earlville School
 Heritage Health
 HyVee
 Income Tax Etc.
 Illinois Valley Community College
 IL Valley Center for Independent Living
 LaSalle Office Supply
 Metokote
 Morris Hospital Ottawa Campus
 Music Suite 408
 NCI Artworks
 North Central IL Council of Governments
 NerdsOnCall
 Owens-Illinois
 OSF Streator

Ottawa Dental Lab
 Ottawa Friendship House
 Ottawa Pavilion
 Ottawa Savings Bank
 PetsMart
 Pleasant View Luther Home
 Premier Products
 Quality Care Cleaning
 Rainbow International Restoration
 Rivershores Nursing Home
 Schwickert and Ganassin, LLP
 Sigan America
 Streator Unlimited
 Streator YMCA
 Terry Bentz Buick
 The Reserves Network
 Town and Country Services
 University of Illinois Extension
 US Foods
 WRWO/Here and Again
 Youth Service Bureau
 Aip-Pak
 Zukowski Law Office

Lee County:

ACE Hardware
 Addison Automatic
 Atkinson Trucking
 Bonnell Industries
 Borg Warner
 Camelot Day School
 Corporate Services
 County Market
 Danfoss

Furst Staffing
 Do It Best
 Dixon Direct
 Home of Hope
 Hospice of Rock River
 Jack Mabley Center
 Kelley's Market
 KSB Hospital
 Raflatac
 Raynor Manufacturing
 Sensient Flavors
 Serenity Hospice and Home
 Singer
 Sinnissippi Centers
 Spectrum Brand
 Sauk Valley Community College
 Teen Turf
 US Cellular

Ogle County:

Advanced Disposal
 Austin-Westran
 Bright Farms
 Brue Yin LLC
 Butitta Auto
 Byron Chamber
 Chartwell Staffing
 City of Oregon
 City of Rochelle
 Community Care System
 Conover Chocolates
 Countrywide Insurance
 Culvers
 DD Homes
 Dickerson & Nieman Realty
 Etnyre

F.N. Smith
Famous Fossil Vineyard
First National Bank of Rochelle
H&R Block
Haldane Custom Auto
Harvard Bank
Holiday Inn
Hometown Auto Repair
Imperial Punch
JT Cullen
Liberty Court
Merlin's Greenhouse
Modern Plating
Monsanto
Neighbors Rehabilitation Center
Northwest IL Center for Independent Living
Nippon
Ogle County Chiropractic
Ogle County Probation
Oregon Living & Rehab Center
Oregon Park & Recreation
Oregon Soap Shoppe
Alpine Chiropractic
Paddle Wheel
People Link
Rochelle Chamber
Rochelle Community Hospital
Rochelle Economic Development
Rochelle Foods/Hormel
Ryder
Sawicki Motors
Scholl Insurance

SEC Service Supplies
Sedona Staffing
Serenity House
Serve Pro
Sinnissippi Centers
Stillman Bank
Stronghold
Swenson Spreader
Trinity Lutheran Church
Unbroken Resale
Village of Progress
Walters Accounting
Woods Equip
Yellow Dog Publishing

Putnam County:

Mennie's Machine
Putnam County Schools

Whiteside County:

Alternative Energy Sales
AME Theatres
Astec Mobil Screens
Belt-Way Scales
Boss Roofing & Siding
CHG
City of Sterling
Corporate Culinary Expert
County Market
Creative Cuisine
CTE Academy
Educators of Beauty
Exceptional Care
Focus Communications
Furst Staffing
Good Samaritan Society
Goodwill Industries
Grummerts Hardware
Halo Branded Solutions

Heritage Woods
Hospice of the Rock River Valley
IFH Group
Kroger
Majeski Motors
Midas
Pizza Hut
Raynor Garage Door
Rotary Air Lock
Salvation Army
Sauk Valley Chamber of Commerce
Sinnissippi Centers
Steel River Systems
Sterling Commercial Roofing
Sterling High School
Sterling Township Highway Department
Tampico Elem School
Timken
Wahl Clipper
Walmart DC
Whiteside County Senior Center
William and Mary Computers

The Partners of NCI Works provide a variety of services, free of charge, to area business. From recruiting assistance to incumbent worker training. The partners of NCI Works are here to assist you with your workforce needs.

For information on NCI Works Employer Services contact Dianna Schuler at 815-640-9406, or email her at dianna_schuler@best-inc.org.

Prepared by the Business Liaison & Marketing Committee of NCI Works!
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Center Director
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Gerald Waszkowiak
Director
American Nickeloid

DeAnne White
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Sinnissippi Centers

Robert White
HR Supervisor
BorgWarner

Marcie Wiley
*Customer Service Manager/Assistant Location
Manager*
Rescar, Inc.

**Thank you to the following individuals who served
on NCI Works during the past Program Years:**

Tim Farraher
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ColorPoint

Beth Murphy
Experience Works

Jennifer Robbins
Dura Automotive

Visit us at www.nciworks.org