

# Annual Report

July 1, 2018—June 30, 2019



A proud partner of the [AmericanJobCenter](#) network



## Greetings!

As always, the staff of the one-stop system continue to strive to provide the highest quality services to all of our customers, youth and adult, dislocated workers, businesses and the general public. This past year, partners within the system hosted numerous hiring events, career exploration events for youth, employer forums, launched our Rapid Tal-

ent Pipeline Initiative, and grew our listenership beyond expectations for our Getting to Work Podcast. We appreciate the dedication and hard work of those involved in providing these services to the residents and businesses of our local workforce area. We hope that you will gain some insight from this annual report, of the many successes realized through the last year.

*Linda S. Burt*

*Craig Robbins*



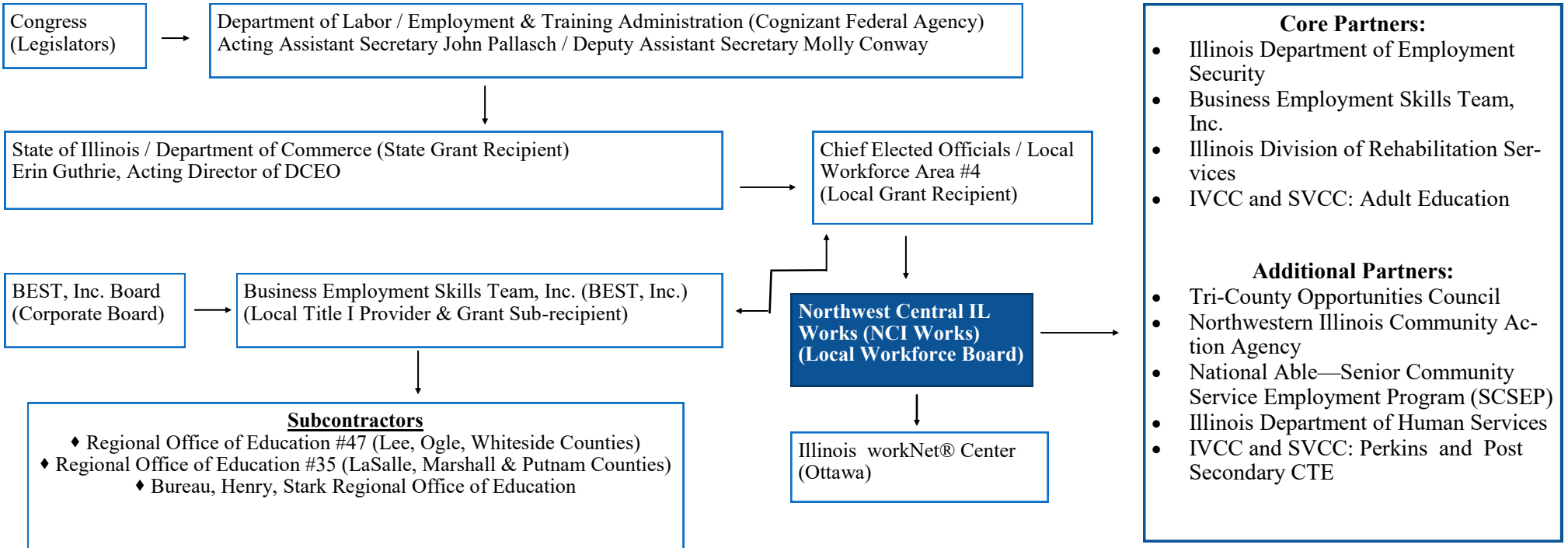
*Guard Toward The Future*

NORTHWEST CENTRAL ILLINOIS **WORKS**



NCI Works One-Stop Center  
1550 First Ave  
Ottawa, IL 61350

<https://nciworksamericanjobcenter.wordpress.com/about>  
815-640-9407, TTY 800-526-0844 Monday-Friday 8:30am to 5:00pm  
Closed State Holidays



## Core Partner Year in Review

### Adult Education

To inquire about Adult Education Services log on to the following websites or call the contact listed below.

**Illinois Valley Community College:**  
<https://www.ivcc.edu/adulted.aspx?id=2884>

Or Call 815-224-0358.

**Sauk Valley Community College:**  
<https://www.svcc.edu/community/adult-education>

Or Call 815-835-6310

**Highland Community College:**  
<https://highland.edu/adult-education>

Or Call 815-599-3460

### Illinois Valley Community College FY19 Statistics

Adult Ed students served in FY19 - Total 361 students

Adult Basic Ed students – HSE completers - 65

Citizenship – 7 new citizens

Bridge to Healthcare – 15 Bridge completers

### Sauk Valley Community College FY 19 Statistics

Program participation:	
Adult Basic Education (ABE grade levels 4.0 – 8.9)	54
Adult Secondary Education (ASE grade levels 9.0 -12.9+)	101
ESL – All levels	62
Total students (Unduplicated)	217

#### Top Five Career Interests

- Certified Nursing Assistant/Nursing
- Welding/HVAC/Manufacturing
- Management/Marketing
- Criminal Justice
- Teaching/Early Childhood Education

#### New Programs Offered in FY19 - Health Careers Bridge Programs

The Health Careers Bridge Course provides adult education students with contextualized occupation-specific basic skills instruction needed to transition successfully to post-secondary education and employment into the healthcare industry. Contextualized instruction will integrate basic reading, math, and language skills with health science industry and occupational knowledge. Workforce preparation and career development includes instruction in workplace language, career readiness and exploration, career planning within health careers, and an understanding of the world of work. And finally, transition services provide students with the information and assistance they need to successfully navigate the process of moving from adult education to credit or occupational programs.

This bridge program is the first step to assisting our students to transition into a post-secondary health careers education program. The bridge program allows the student to explore the career possibilities in the health careers pathway. Students create solid career goals which will lead to training and the workforce.

**Highland Community College  
Adult Education  
For Entire APC 519  
June 30, 2019**

FY19 Statistics

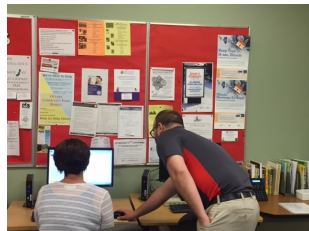
**Number of students enrolled in Fiscal Year 2019**

47	Adult Basic Education (ABE grade-levels 0.0 to 8.9)
12	Adult Secondary Education (ASE grade-levels 9.0 -12.9)
03	ASE Students Accessed Programming through an Online Class (i-Pathways)
22	English as a Second Language (ESL) (Mixed levels-beginning, intermediate, and advanced)
106	Total students served

**During Fiscal Year 2019:**

12	Students <i>Self-Reported</i> GED© Completion
03	Students Accessed Programming through an Online Class (I-Pathways)
04	Students Self-Reported a Disability (physical, mental, learning or multiple)
45	Students Self-Reported That They Were Unemployed
22	Students Received Public Assistance
25	Students Reported That English is Not Their First Language

\*Data From Data and Information System Illinois *DAISi* July 24, 2019



<https://nciworksamericanjobcenter.wordpress.com/about>

**Illinois Department of Employment Security**

FY19 Statistics

IDES encourages employment by connecting employers to jobseekers, provides unemployment insurance benefits to eligible individuals, produces labor market data and protects taxpayers from unemployment insurance fraud. Visit the Department's website at [www.ides.illinois.gov](http://www.ides.illinois.gov) for more information. You can also follow IDES on Twitter and Facebook.

**Ottawa One Stop Center Program Year Highlights – July 1, 2018 through June 30, 2019**

During the program year, Ottawa One Stop Job Seekers sought and received services for the following:

- 3813 job seekers sought assistance on IllinoisJobLink.com website to get assistance with their job search.
- 2475 job seekers sought assistance on IllinoisJobLink.com to get assistance with their resume.
- 2286 job seekers utilized IDES to research local wage and other job market information.
- 386 job seekers received individual job seeker services from IDES Staff while visiting or contacting the Ottawa One Stop Center. Ottawa IDES Staff provided those 386 individual services at IVCC Annual Job Fair, Hiring Fairs, Monthly Job Seeker Workshops, WIOA Partner Orientations, Onsite Recruitments, Targeted hiring events (where employers can interview qualified candidates onsite at IDES) and Informational RESP/Expungement Events which took place throughout the program year.

During the same program year, Employers who are served by the Ottawa One Stop, were able to find out more about the available IDES Business Services, along with information about our Partner Services at the May 2019 Employer Forum in Ottawa. We also were able to schedule several hiring events for various employers to help them find qualified candidates to fill their positions. Among those employers was a trucking company, a dental laboratory and a manufacturer who had very successful hiring events, which allowed them to fill their current positions more readily with qualified candidates who were registered on IllinoisJobLink.com. IDES Business Services team and partner staff from their Business Services teams also teamed up for several employer visits and continue to work on a joint effort to find out what the business needs of the local employers are to tailor a plan to meet the individual employers needs.

**BEST, Inc. – Adult, Dislocated Workers and Youth**  
Program Year 2018 (July 1, 2018—June 30, 2019)

***Incumbent Worker Training***

For Program Year 2018 a total of 323 employees were trained through the Incumbent Worker Training program. Total expenditures and obligations for the year ending June 30, 2019 were \$211,951.58.

***Rapid Response***

Staff responded to 4 dislocation events during the program year within LWA 4: Bergner's Sterling (45 employees), Honeywell in Galena (50 employees), Shopko Savanna (15 employees), and Shopko Dixon (41 employees). Staff also assisted with rapid response for closures at the Chrysler Manufacturing Plant, and its suppliers, in Belvidere (Local Workforce Area 3).

***Workshops for the Illinois Department of Human Services***

Workshops were held monthly on the last Wednesday of the month, except for December. Attendance at each workshop averaged between 5 and 10 people per month.

Topics covered included, identifying skills, networking, and resume preparation. Additional topics are covered as they arise among participants; such as interviewing, job fair etiquette, etc. Staff also discuss those employers most likely to employ people who have been out of the job market for a period of time. Invitations to the workshops are mailed out by DHS staff to clients for each month.

***Employer Conference***

We held the Fifteenth Annual Employer Conference on September 28, 2018 at the Mendota Civic Center. Approximately fifty-seven (57) people were in attendance. Presentations included: *Workplace Harassment* presented by Michael Cramer Attorney at Law, and *The Tornado of Business* presented by Lori Kleiman.

***Education Outreach Program – Lee Ogle Whiteside Regional Office of Education***

Provides youth with academic instruction toward completion of high school equivalency, career information, work-based learning, job search assistance, supportive service and training for in-demand occupations

Services are provided to youth ages 17-24 who have dropped from school and live in Lee, Ogle, and Whiteside Counties.

The program served 103 youth this year. Site locations include Sterling, Oregon and SVCC

***Step Ahead – Henry Bureau Regional Office of Education***

Provides youth with academic instruction toward the attainment of a high school

diploma or high school equivalency certificate and also provides work-based learning opportunities

Instruction is provided, usually one-on-one, at the local library in each youth's community. Youth are 17-24 years old, have dropped from school and live in Bureau County.

Program served 15 youth this year

***Regional Work Study – Regional Office of Education #35***

Provides youth from Putnam and LaSalle counties with academic instruction toward the attainment of a high school diploma and also provides employment opportunities

Instruction is provided at IVCC in Oglesby, IVCC in Ottawa and at the library in Mendota. Youth are 16-21 years old and have dropped from school.

Program served 41 youth this year

***Work in The Real World***

Annual career informational fair for high school students

Event is held at Sauk Valley Community College

280 students registered for the event from schools in Whiteside, Lee, Ogle, Carroll and Bureau counties

Over 40 employers and educators provided information about careers in Agriculture, Architecture, Art, Building Trades, Business, Computer Technology, Cosmetology, Criminal Justice, Digital Arts, Education, Engineering, Entrepreneurial, Health Care, Hospitality, Human Services, Manufacturing, Mechanics, Military, Music, Nursing and Logistics.

***Adult Redeploy Workshops***

BEST partners with LaSalle County Probation to provide Job Search workshops for job-ready clients referred by the department. In program year 2018 BEST held workshops for 5 Adult Redeploy clients. The workshops cover job search basics, resume writing, and interviewing. Special emphasis is placed on helping clients learn ways to present themselves positively to employers, and to overcome any objections/biases that employers may have toward someone who has a criminal background.

## DHS Division of Rehabilitation Services Accomplishments for FY2019

The DRS Vocational Rehabilitation (VR) program assisted 5,114 individuals with significant disabilities in obtaining competitive integrated employment in the community. While this number is slightly lower than the figure for the prior fiscal year, it should be noted that DRS had 35 vacant rehabilitation counselor positions during the year.

DRS established the Community Partnership Initiative in FY2019, where 90 community agencies conducted outreach activities across the state involving more than 1,000 individuals with disabilities identified as potential VR program customers.

The Community Reintegration Program helped 113 individuals with disabilities move from nursing facilities to their own home in the community. This represents a significant increase over the figure of 70 individuals reintegrated in the prior fiscal year. DRS works with centers for independent living across the state to make these important transitions a reality.

The Home Services Program (HSP) provided services to 29,967 individuals with significant disabilities in FY2019, about three percent more than the figure of 29,057 individuals from the prior fiscal year. HSP customers receive assistance with activities of daily living such as dressing, bathing and cooking that enable them to remain in their own homes. Over 45,000 individual providers work with HSP customers to ensure that they receive services in a safe and clean environment.

The Secondary Transitional Experience Program (STEP) provided pre-employment transition services (PTS) to over 11,000 high school students with disabilities in FY2019. STEP is a partnership with local school districts and cooperative which provides work-based learning experiences, job exploration counseling and workplace readiness training to students in order to enhance their opportunities for employment after leaving high school.

The Bureau of Blind Services (BBS) assisted 174 individuals who are blind or visually impaired in achieving competitive integrated employment in FY2019. In addition to rehabilitation counseling, BBS also provides orientation and mobility training, as well as training from rehabilitation instructors which prepare blind individuals for employment.

## *NCI Works Implements Rapid Talent Pipeline Initiative*

NCI Works announces the implementation of its new Rapid Talent Pipeline Initiative. The initiative official kicked off May 1, 2019 and is an effort to offer area businesses, regardless of size or industry, a more effective and efficient response to their business and workforce needs. Many businesses today are finding it difficult to remain competitive and cannot wait for lengthy response times from the workforce and education system. For many, those needs must be met immediately or within a short timeframe. The Rapid Talent Pipeline is designed to offer that immediate and rapid response to staffing, onboarding, training, upskilling, and a variety of other needs that businesses face in today's competitive environment.

The partners of NCI Works are ready to meet with area business to assess their immediate, as well as, future needs. They will work with company representatives to draft a solution that will meet those needs and can bring in additional resources that area businesses might not know about or may not know how to access. The initiative is designed to be flexible enough to assist with both external and internal pipeline buildings, from entry-level to leadership positions. Ultimately, staff will work with the participating businesses to determine key performance indicators to measure progress and success of the strategies designed specifically for them.

Currently 3 pilot projects are being undertaken to test the methodology and data collection with a full evaluation expected by December 2019.

As a new Program Year unfolds, the Core Partners (Business Employment Skills Team, Inc., IL Department of Employment Security, Adult Education, and IL Department of Vocational Rehabilitation Services) are looking forward to continuing their partnership of serving individuals under the Workforce Innovation & Opportunity Act (WIOA).



## Individual Achievement Award



**Charles Mighell**

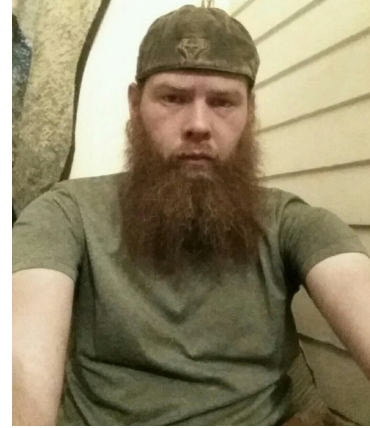
Charles Mighell was referred to BEST Inc. in December of 2017. Charles was a senior at Sterling High School and enrolled in a class that teaches work skills and encourages students to find employment during the school year to practice what they are learning. If students find employment, the school allows them to leave school an hour early. Louise and Rebecca noticed that Charles had a wonderful attitude but would likely need some support to obtain and keep a job.

BEST met with Charles and worked on a plan where Charles would meet regularly with BEST, DHS and SHS to review job search and job keeping topics and BEST would provide an opportunity for him to have an interview with a potential employer.

Charles did not have access to transportation and used a bike or walked everywhere that he went. He also shared a phone with his mother so he needed to work at a business that was within walking distance and would have a set schedule. He was very interested in working around food and was referred to CGH Medical Center. CGH agreed to take him into the dietary department through BEST's Work Experience Program. BEST would pay Charles' wage and CGH would provide the needed coaching with developing excellent work skills and work habits. BEST paid for Charles to obtain the needed screenings to work in the hospital and also paid for his clothing and work shoes. He was required to earn a food handlers certificate and CGH worked with his teacher at the high school to ensure that Charles successfully passed.

Charles did such a good job at work that Kerensa Pink, his supervisor, called BEST to ask if she could expand Charles' duties. She felt that if he could continue to learn new duties that she would be able to consider him for permanent hire. Charles was very appreciative and enthusiastically started to learn new duties and take on new responsibilities. Charles graduated from high school in May and stated that CGH was where he wanted to stay. CGH offered him permanent employment and he was hired full-time with benefits and a \$3.50 / hour increase in wages.

Almost a year later, Charles has his own apartment, his own phone, is engaged and is very positive about his future. Kerensa continues to report how well Charles is doing at work, says he comes in every time he is called to cover someone's else shift and said he is now helping to train new employees. Charles says "Things are going great at CGH and I just love it there. Thanks for giving me this opportunity to really put my life together".



**John Melton**

Over the past 4 years John has struggled with a number of obstacles and barriers to success. At the age of 27 John had been working on trying to get his GED and found himself unemployed and homeless. At one point John had been attending GED classes and utilizing BEST's resource room in Sterling. At one point during his journey John's life took a turn that negatively impacted his ability to complete his GED and find work. Then, in February of 2019, John, now 31 years old, returned to our office with a renewed focus on completing his goals.

After having not worked for several years and receiving food stamps, he completed the BEST, Inc. assessment testing and was deemed eligible for services. He was interested in employment and was referred to the Sauk Valley Foodbank in Sterling for a subsidized Work Experience position due to his lack of recent participation in the workforce. However, one of the obstacles that John needed to overcome was a lack of transportation. BEST staff referred him to the Whiteside County Public Transportation Adopt-A-Rider program and soon he was off to work! John is currently working 15 to 20 hours a week. John was initially very timid and quiet at work but as he learned the skills of his job he became more open and confident and his physical health and strength has greatly improved. He is earning an income and is no longer homeless. He is looked to as a leader amongst his peers and volunteers his time at the food bank when they have special weekend events.

In his position as a Warehouse Worker his job duties include: unloading and loading trucks, sorting large pallets of food, using a forklift, using a hand truck, and working with Foodbank customers. This work experience is giving John the opportunity to gain meaningful skills in the warehousing/logistics industry. He has ongoing contact with our staff and credits our program with helping him turn around his life.

## Individual Achievement Awards

The following chart represents the number of students receiving financial support from NCI Works for Program Year 2018.



### Cory Love

Cory inquired about our service and attended a Career Services workshop. He was interested in classroom training at Sauk Valley Community College. He wanted to pursue an Associate in Applied Science degree in Multicraft with an emphasis in electronics/robotics. He had completed the general education classes required for the degree and needed the major field requirements plus his emphasis in electronics. He was eligible for our services as he was receiving food stamps.

Some of our customers have obstacles to overcome and in Cory's case it was a felony conviction for burglary when he was 18. This was going to make his job search harder as most employers do a background check.

As part of his classroom training there was an added incentive of a paid internship so he started applying to various manufacturing employers in the area. He got an internship at Crest Foods but got sick and missed work. He was told to come back in 3-6 months to see if they had work for him. He started the process of applying/interviewing again. He was hired at Wahl Clipper but before his 90 days was up he was told his skills set didn't match what they needed. Cory never gave up. He continued to job search and apply for electronic positions.

During his training he was in a car accident totaling his car. He had to be airlifted to the hospital and was hospitalized for a week. He didn't have full use of arm/shoulder for a period of time. But, he missed only one week of classes.

With his hard work and perseverance Cory completed his Associate in Applied Science degree (on schedule) in May, 2019 with a 2.90 GPA. He is working at Energizer on a full time basis as an electronics technician earning \$21.00 per hour.

<b>Educational Institution</b>	<b>Number of Students</b>	<b>Amount Spent</b>
EICCD – Clinton Community College	1	1,641.00
Rock Valley College	2	7,728.75
Kishwaukee College	9	75,584.42
Highland Community College	2	12,483.30
Sauk Valley Community College	62	286,225.90
Rasmussen College	2	28,588.00
Illinois Valley Community College	61	317,765.00
Kankakee Community College	1	2,942.34
Midwest Technical Institute	2	39,000.00
Methodist Medical Center College of Nursing	2	18,905.03
Illinois Welding School	2	29,606.00
Advantage Driver Training	1	4,100.00
Black Hawk College	3	13,515.80
Carl Sandburg College	2	3,764.20
Dental Assisting Technology	2	7,500.00
Northern Illinois University	1	2,150.00
Southern Illinois University	1	6,704.82
Illinois Central College	1	3,515.10



### Chief Elected Officials for WIA #4

Marshann Entwistle, Chairman  
Bureau County Board

Kevin Reibel, Chairman  
Carroll County Board

Scott Toot, Chairman  
Jo Daviess County Board

Jim Olson, Chairman  
LaSalle County Board

John Nicholson, Chairman  
Lee County Board

Kim Gouker, Chairman  
Ogle County Board

Steven Malavolti, Chairman  
Putnam County Board

James Duffy, Chairman  
Whiteside County Board

#### *Represented by:*

Robert Albrecht, Member  
Bureau County Board

Randy Freeman, Member  
LaSalle County Board

### The following list represents local businesses that utilized services offered from NCI Works!

Allegion  
Ace Hardware Dixon  
ADM-Clinton  
Automotive Lifts Manufacturing  
Altorfer, Inc.  
Anderson Merchandisers  
Anderson's Pumpkin Patch  
Astec Mobile Screen  
Bell Tower Retirement  
Big Meadows  
Blackhawk Hills Regional Council  
Blount International  
Borg Warner  
Boston Leather  
BRC News  
Candlelight Inn  
Carroll Co. Farm Bureau  
Carroll Co. Housing Authority  
Carroll Co. Sheriff  
Carus Corporation  
Castor Home Nursing, Inc.  
Central Bank  
CGH Medical Center  
Chain, Link & Gemstone  
Coloma Township Park District  
Community Bank of Galena  
Community State Bank  
Cookie Kingdom  
Curate Kitchen  
DePue Schools  
Dixon Main Street  
Dixon Public Schools  
Eagle Ridge  
Eakas  
Educator of Beauty  
Family Video  
Flint Hills Resources  
FN Smith  
Franz MFG  
Fulton Chamber  
Good Samaritan  
Goodwill Industries  
Grot Photography  
HALO  
Happy Tails  
Harvard State Bank  
Headstart  
Heritage Health  
Holiday Inn Express  
Home of Hope  
Honeywell  
Il Community Credit Union  
Illinois Cement  
IMEC

For information regarding the Northwest Central IL Works (NCI Works) or any of their initiatives and/or projects, contact:

**Pam Furlan, Executive Director/LWIB/Programs**

Business Employment Skills Team, Inc. • 815 N Orlando Smith Ave, Rm C-328  
Oglesby, IL 61348  
815-224-0375  
pam\_furlan@best-inc.org



Infra-Metals  
Illinois Valley Community Hospital  
James Hardie  
Jo Daviess Carroll CTE  
JoCarroll Energy  
Key Outdoor  
KSB  
Lanark Chamber of Commerce  
Lee County Council on Aging  
Lee County Health Department  
Legacy Martial Arts  
Lemfco  
LW Schneider  
Machinery Maintenance  
MacLean-Fogg  
Malcolm Group  
Manheim Solutions  
Maple Crossing at Amboy  
Mastercorp  
MBL  
McLane & Assoc.  
Mennie Machine  
Mix' Trading Post  
Morrison Area Development Corporation  
Morrison Chamber of Commerce  
Mt Carroll Library  
North Central Illinois Council of Governments  
Northwest IL Economic Development  
NRG Media

Oregon Grade School  
Ottawa Dental Lab  
PADS Homeless Shelter  
PPG Coatings  
Pratt Farms  
Putnam County Schools  
Quad-Lock  
Regional Media  
Reilly Law Office  
Resort Care & Maintenance  
Riverfront Machine  
Riverside Cemetary  
Rochelle, City of  
Rochelle News Leader  
Rock Falls Chamber  
Rock Falls Electric Dept.  
Rock Falls Library  
Rock Falls Township  
Sapp Brothers  
Sauk Valley Community College  
Sauk Valley Media  
Savanna Chamber  
Savanna Marketplace  
Schafer's Fisheries  
Shopko  
Skoog Landscaping & Design  
Sterling Chevrolet  
Sterling Public Works Department  
Sterling Township  
Steril ALM  
Stewart's Heating & AC  
Stockton Chamber

Streator High School  
Streator YMCA  
Studstill Media  
Team Products  
Top Notch  
Tyson  
U of I Ext.  
UOI Boutique  
US Cellular  
US Fish & Wildlife  
US Foods  
Verifacts  
Voluntary Action Center  
WalMart Distribution Center  
WCCI  
Wendler Engineering Service  
Vactor

The Partners of NCI Works provide a variety of services, free of charge, to area business. From recruiting assistance to incumbent worker training. The partners of NCI Works are here to assist you with you workforce needs.

For information on NCI Works Employer Services contact Dianna Schuler at 815-640-9406, or email her at [dianna\\_schuler@best-inc.org](mailto:dianna_schuler@best-inc.org).

## Northwest Central Illinois Works Membership

**James A. Andreoni**

*Attorney At Law*  
Perona, Peterlin, Andreoni & Brolley, LLC

**Dave Argubright**

*Business Agent, Carpenters Local #195*  
Illinois Valley Building Trades

**Ed Bochniak**

*Executive Director*  
Carroll County Housing Authority

**Mary Boogemans**

*H.R. Generalist II*  
Advantage Logistics

**Linda Burt**

*Vice President of Quality & Community Services*  
St. Margaret's Health

**Fidencio Campos, Jr.**

*Recording Secretary*  
United Steel Workers—Local #63

**Debbie Clausen**

*HR Administrator*  
LMK Technologies

**Dr. Jerry Corcoran**

*President*  
Illinois Valley Community College

**Marcia Derrer**

*Executive Director*  
Northwestern Illinois Community Action Agency

**Sara Escatel**

*Adult Education Director*  
Illinois Valley Community College

**Dan Fitzgerald**

*Director of Programs and Services*  
Horizon House of Illinois Valley, Inc.

**Carrie Folken**

*Program Manager*  
Business Employment Skills Team, Inc.

**Randy Freeman**

LaSalle County Board

**Janet Graham**

*Local Office Administrator*  
IL Dept. of Human Services

**Jill Guynn**

*County Director*  
University of Illinois Extension (Bureau, LaSalle, Marshall & Putnam Counties Unit)

**Patricia Head**

*Controller*  
F. N. Smith Corporation

**Linda K. Hessenberger**

*Assistant Vice-President/Real Estate Loans*  
Central Bank

**Vanessa Hoffeditz**

*Community Services Coordinator*  
Tri-County Opportunities Council

**Deana Jones**

*Staffing and Training Coordinator*  
Wahl Clipper Corporation

**James Knauf**

*Public Service Administrator*  
Illinois Department of Human Services

**Rhonda Krueger**

*IDES Office Manager*  
IL Department of Employment Security

**Robert Lentz**

*HR Manager*  
Walmart DC

**Kevin Lindeman**

*Executive Director*  
North Central Illinois Council of Governments

**Barbara Majeski**

*Branch Manager*  
Manpower

**Andrew Mills**

*President of S-Corp*  
Mills Machine, Inc.

**Kris Noble**

*Executive Director*  
Sauk Valley Area Chamber of Commerce

**Daniel Payette**

*Executive Director*  
Blackhawk Hills Regional Council

**Thomas Pigati**

*Owner*  
Pigati Builders, Inc.

**Kevin Reibel**

Carroll County Board Chair

**Cary Robbins**

*Manager of Human Resources*  
Sterling Steel Company, LLC

**John Spencer**

*Vice President Operations*  
LaSalle County Broadcasting Corporation

**Amy Strawn**

*HR Director*  
Ace Hardware

**Teresa Strum**

*Center Director*  
Area Health Education Center (AHEC)

**Patty Vladika**

*Customer Care Manager*  
MTM Recognition

**Gerald Waszkowiak**

*Director*  
American Nickeloid

**DeAnne White**

*VP/Chief Operations Officer*  
Sinnissippi Centers

**Robert White**

*HR Supervisor*  
BorgWarner

**Marcie Wiley**

*Customer Service Manager/Assistant Location Manager*  
Rescar, Inc.

**Justin Wiggins**

*Owner*  
Wiggins Computing, LLC

**Number of individuals enrolled in services in Program Year 2018**

	Enrolled	Exited
Youth	274	71
Adults	253	77
Dislocated Workers	96	44
Universal Services offered to the general public		1401

**Economic Impact on the Communities from BEST exits for Program Year 2018**

Adults	80 individuals
Total Annual Wages Earned	\$2,409,373.88
Average Annual Wage	\$ 30,117.18
Dislocated Workers	66 individuals
Total Annual Wages Earned	\$2,234,428.12
Average Annual Wage	\$33,854.98

Prepared by the Business Liaison & Marketing Committee of NCI Works!  
Funds were provided under the Workforce Innovation & Opportunity Act (WIOA)

*Visit us at [www.nciworks.org](http://www.nciworks.org)*

**Join us for our new podcasts at: <http://www.nciworks.org/publications-news/podcasts/>**